



Loyalty Program — Ligalo Points

VIP Levels and Automatic Free Bet Redemption

MULTIPLY YOUR PASSION



1. What are Ligalo Points?

Ligalo Points (LP) are the internal loyalty currency of Ligalo Internacional. They accumulate automatically with each user wager and measure player activity to assign a VIP level and grant proportional benefits.

LP are NOT withdrawable and have NO direct monetary value. Their exclusive function is to be redeemed for Free Bets and to determine the user VIP level.

2. How LP Accumulate

For every \$1 USD wagered on any module of the platform, the user earns 1 LP.

- Accumulation is automatic and applied at the moment of placing the wager.
- LP accrue on both wins and losses — the wager outcome does not matter.
- Wagers paid with Free Bet ALSO generate LP (1 LP per \$1 USD of FB stake).
- Amounts in non-USD currencies (VES, COP, DOP, EUR) are automatically converted to USD using the current rate for LP calculation.
- Cancelled or voided wagers return the corresponding LP.

3. VIP Levels

VIP levels are determined by the amount of LP accumulated in a rolling window. Each level unlocks additional benefits:

- Bronze: initial level — no LP requirement.
- Silver: requires intermediate LP accumulation — discounts on specific commissions.
- Gold: frequent users — priority support and exclusive promotions.
- Platinum: elite users — special bonuses, dedicated VIP manager, premium event access.

The exact thresholds for each level may be adjusted by the administration. Up-to-date information is available in the "My account" panel.

4. LP Redemption — Important Change (Now Automatic)

Starting with the current program version, LP redemption is NO LONGER manual and is no longer credited to real balance. Redemption is now AUTOMATIC and is awarded as a Free Bet.

- Every night at 03:55 (server time), the system processes accumulated LP from each eligible user.
- The standard rate is 100 LP = \$1 USD in Free Bet (the exact rate may be adjusted by the administration and is published in the Loyalty panel).
- Only the nearest whole block is redeemed. Example: if the user has 250 LP, a \$2 USD FB is issued and 50 LP remain in the account for the next block.

The Free Bet issued by LP redemption has the standard rechargeable model characteristics:

- — Validity: 30 days from issuance.
- — Up to 10 wagers while balance remains and not expired.
- — Allowed modules in the MVP: Winner, GPS and Horse Racing Parlay.

Each redemption is logged in the user history in the "My Free Bets" section and in the Ligalo Points log.

If the user does not have enough LP to issue at least a \$1 USD FB (or the minimum configured), redemption is deferred to the next nightly cycle.



5. Redemption Restrictions

- LP cannot be transferred between accounts.
- LP do not expire due to inactivity, but administration may set an expiration date for specific promotions.
- If an account is closed for fraud or terms violation, accumulated LP are forfeited.
- Automatic redemption may be temporarily paused by administration for maintenance or operational adjustments.

6. Additional Program Benefits

- Exclusive promotions for users with a certain VIP level.
- Early access to new game modules.
- Priority support for Platinum and Gold users.
- Special bonuses on key dates (birthdays, account anniversary).

7. General Rules

- LP are not redeemable for withdrawable cash under any circumstance.
- Free Bets generated by LP redemption follow the general Lígalo Free Bets rulebook (see the Free Bets Rulebook).
- Lígalo Internacional reserves the right to modify the rate, VIP thresholds, redemption frequency and Loyalty Program rules at any time. Changes are notified to users.
- In any dispute, the decision of Lígalo Internacional administration is final.

8. Contact and Support

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This rulebook may be updated periodically. The current version will always be available in the Rulebooks section of the platform.